

**Address and Area of Operation of Nodal Officers
of the Bank for resolution of Customer Grievances**

Zone	Address details of Nodal Officer	Nodal Officer
Srinagar	Zonal Office M.A Road Srinagar 190001(J&K) Phone(LL): 0194-2471042 2452658, 2471723, 2484008. Email: united@jkbmail.com	Zonal Head Mr. Shabir Ahmad Bhat email: shabir.a.bhat@jkbmail.com 7006512854
Budgam	Zonal Office Industrial Estate Zainakote, Srinagar 190012(J&K) Phone(LL): 0194-2497735, 2497736, 2497734 Email: zoktwo@jkbmail.com	Zonal Head email: javid.rashid@jkbmail.com 8082808233
Baramulla	Zonal Office Amargarh, Sopore 193201(J&K) Phone(LL): 01954-223595, 223596. Email: zobara@jkbmail.com	Zonal Head Mr. Imtiyaz Ahmad Bhat email: imtiyazbhat@jkbmail.com 8130982525
Pulwama	Zonal Office J&K Bank Building Pulwama 192301(J&K) Phone(LL): 01933-241204, 242226 Email: zopull@jkbmail.com	Zonal Head Mr. Tariq Ali email: tariq.ali@jkbmail.com 9906664848

Anantnag	Zonal Office Bakshiabad, Anantnag 192101 (J&K) Phone(LL): 01932-2227340 Email: zoksou@jkbmail.com	Zonal Head Mr. Khursheed Muzaffar email: khursheed@jkbmail.com 9797071006
Jammu	Zonal Office Rail Head Complex Jammu Phone(LL):0191-247102-25 Email: couple@jkbmail.com	Zonal Head Mr. Rajesh Dubey email: rajesh.dubey@jkbmail.com 7006678594
Kathua	Zonal Office Kathua Near Forest Protection Office Hatli Morh Kathua 184102 Phone(LL): 01922-234663 Email: zojtwo@jkbmail.com	Zonal Head Mr. Sanjeev Kumar email: Sanjeev.kumar@jkbmail.com 9419163062
Doda	Zonal Office Khan's Plaza, Near Dak Bungalow, Doda, Jammu & Kashmir. Pin-182202 Phone(LL):01996-233589 Email: zoudam@jkbmail.com	Zonal Head Mr. Fayaz Ahmad Bhat email: fayaz.bhat@jkbmail.com 9945477795
Udhampur	Zonal Office Near Sanson Petrol Pump, Domail Udhampur-182101. Phone(LL):01992270367 Email: zjnone@jkbmail.com	Zonal Head Mr. Rajesh Gupta email: rajesh.gupta@jkbmail.com 9419139852
Rajouri	Zonal Office Muradpur, Rajouri, J&K- 185131 Phone(LL): 01962-253060, 253454 Email: zorajo@jkbmail.com	Zonal Head Mr. Satish Kumar email: kumar.satish@jkbmail.com 9419165522

Ladakh	Zonal Office Opposite Tourist Information Centre, Main Bazaar, Leh Phone(LL):01982-252023, 252130 Email: priest@jkbmail.com	Zonal Head Mr. Dorjey Angchuk email: dorjey.angchuk@jkbmail.com 9596858918
Delhi	Zonal Office Plot 132-134, Sector 44 Gurgaon Phone(LL): 124-4715800 Email: favour@jkbmail.com	Zonal Head Mr. Rakesh Magotra email: rakesh.magotra@jkbmail.com 9419191974
Mumbai	Zonal Office National Business Centre 1 st & 2 nd Floor, Bandra Kurla Complex Bandra East Near Asian Heart Hospital Besides JSW 4000051 Phone(LL):022-26384200, 26384100 Email: sketch@jkbmail.com	Zonal Head Mr. Raja Zaffer Khan email: rzkhan@jkbmail.com 7889953245

Address of Principal Nodal Officer of the Bank

Mr. Peer Masood Ahmad Chisti

General Manager

Contact No: 0194-2502613

email: peer.masood@jkbmail.com

Address: Office of the General Manager, Corporate Headquarters Srinagar.

Address and Area of Operation of Nodal Officers under Banking Ombudsman Scheme

Address / details of the Nodal Officer under B.O.Scheme	Nodal Officer
Mr. Vinod Kumar Sharma Deputy General Manager (S&C J&K and Ladakh) The Jammu & Kashmir Bank Ltd Zonal Office Rail Head Complex Jammu Phone: 0191-2471899 ; 9867834443 email: vinodsharma@jkbmail.com	Union Territories of J & K and Ladakh
Mrs. Kirti Sharma Deputy General Manager (S&C Rest of India) The Jammu & Kashmir Bank Ltd Zonal Office, Plot No. 132-134 Sector-44, Gurgaon (Haryana)- 122002 0124-4715800; 7840070010 email: kirti.sharma@jkbmail.com	Rest of India.

Address of Internal Ombudsman of the Bank

Mr. Rajendra Kumar Nehra

Contact No: 0194 2502646

email: internalombudsman@jkbmail.com

Address: Office of the Internal Ombudsman,
Corporate Headquarters,
M.A.Road Srinagar, (J&K) 190001